

Microsoft Power Bl Quick Start Guide

The ultimate beginner's guide to data modeling, visualization, digital storytelling, and more



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Third Edition

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Devin Knight Erin Ostrowsky Mitchell Pearson Bradley Schacht



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Technical Editor: Aniket Shetty
Proofreader: Safis Editing
Indexer: Manju Arasan

Presentation Designer: Rajesh Shirsath

First published: July 2018 Second edition: October 2020 Third edition: November 2022

Production reference: 1161122

Published by Packt Publishing Ltd. Livery Place 35 Livery Street Birmingham B3 2PB, UK.

ISBN 978-1-80461-349-8

www.packt.com

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I must give thanks to God; without God in my life, I would not be as blessed as I am daily. Thanks for the amazing team of authors: Mitchell, Brad, and Erin have put in time after hours away from their families to bring this great book together. To my wife, Erin, and three children, Collin, Justin, and Lana, who were all patient during nights that daddy had to spend writing. Finally, I would like to thank Jim Halpert, the best Flonkerton coach a rising star like myself could ask for. This year will surely be our year to win gold.

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Erin loves to travel and has invested time working on humanitarian projects in the Dominican Republic, Haiti, and France. She is a passionate listener and storyteller who enjoys bridging diverse teams so they can deliver results on time and in budget.

I would like to thank my sisters and cousins, dear friends, mentors, and teachers for their encouragement and honesty along the way — you are truly the greatest gifts God ever gave me.

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First, I would like to thank God for his grace, provision, and blessings. I would like to thank my wife and children for their patience and support as I worked on this book. I would also like to thank Brian Knight for the opportunity to learn and grow in the field of business intelligence. Finally, I would like to thank Anthony Martin, Dustin Ryan, Bradley Schacht, Devin Knight and the many others not named here, each of these individuals have provided guidance and mentoring through the years and have had a profound impact on my career.

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I give thanks to God, who I would be lost without and who has blessed me in so many ways. Thanks to my beautiful, amazing wife, Nichole, and our two boys, Oliver and Levi, for all the support and encouragement. I can't imagine a life without you. To my co-authors, who all worked hard and sacrificed to make this book possible. Finally, to the Atlanta Braves, for winning the Series last season and proving dreams do come true.

About the reviewers

Back in 2010, **Riccardo Perico** started working in Information Technology. After a brief experience as an ERP consultant, he moved into the data realm. He spent these years exploring the world of datafrom different points of view, both as a DBA and a Business Intelligence Engineer. He is a Microsoft Certified Professional at different levels in databases, BI, and Azure, as well as a Microsoft MVP in the Data Platform category. He is one of the leaders of the Power BI User Group in Italy, and he has been a speaker during the Power Platform World Tour and Power Platform Bootcamp stops in Italy. You can find him speaking at Azure Saturday, SQL Saturday, and Data Saturday events in Europe.

Being part of the reviewer team of this book is another milestone in my career that wouldn't have been possible without my company Lucient Italia (trademark by One4), and my colleagues Danilo, Davide, Elena, Lorenzo, Luca, Massimiliano, Mattia, Saverio, Selena, Sergio, Sergio, and Veronica. Last but not least, special thanks to my girlfriend Jessica for her support during this and all the other journeys of our life.

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I would like to thank my son, my family, and the entire Power BI community for all of their love and support.

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I would not be here without the love and support of my beautiful wife, Erica. She is the love of my life, mother of our three amazing boys Christian, Justin, and Julian, and the glue that holds our crazy world together. I want to thank her, along with my parents, for all the grace and support through each and every moment of my life.

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Preface

As an experienced BI professional, you may have, at one time, considered your skills irreplaceable. However, while you were tirelessly building the most elegant data warehouse solutions, Microsoft was busy building a new suite of self-service business intelligence and analytics tools called Power BI. Quickly, Power BI has become one of the most popular tools in the market, and users are looking to you for advice on how they should implement best practices and scale their own usage of the tool. While your corporate BI solutions will always be the gold standard for your company's enterprise data strategy, you can no longer ignore your company's hunger for self-service data wrangling.

In this book, you will learn how to bridge the gap of your existing corporate BI skillset into what's possible with Power BI. You will understand how to connect to data sources using both import and direct query options. You will then learn how to effectively use the Power BI Query Editor to perform transformations and data-cleansing processes to your data. This will include using R script and advanced M query transforms. Next, you will learn how to properly design your data model to navigate table relationships and use DAX formulas to enhance its usability. Visualizing your data is another key element of this book, as you will learn proper data visualization styles and enhanced digital storytelling techniques. Finally, by the end of this book, you will understand how to administer your company's Power BI environment so that deployment can be made seamless, data refreshes can run properly, and security can be fully implemented.

Who this book is for

This book is intended for business intelligence professionals who have experience with traditional enterprise BI tools in the past and now need a guide to jumpstart their knowledge of Power BI. Individuals new to business intelligence will also gain a lot from reading this book, but knowledge of some industry terminology will be assumed. Concepts covered in this book can also be helpful for BI managers beginning their companies' self-service BI implementation. Prior knowledge of Power BI is helpful but certainly not required for this book.

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What this book covers

Chapter 1, Gaining Data Literacy with Power BI, discusses one of the biggest problems organizations are facing, which is the lack of data literacy. The reader will learn why data literacy is so important and then how to address it.

Chapter 2, Connecting to Data, begins by getting the audience oriented with the Power BI Desktop. Next, they will learn how to connect to various common data sources in Power BI. Once a data source is chosen, the options within will be explored, including the choice between data import, direct query, and live connection.

Chapter 3, Data Transformation Strategies, explores the capabilities of the Power Query Editor inside the Power BI Desktop. Using this Power BI Query Editor, the reader will first learn how to do basic transformations, and they will quickly learn more advanced data cleansing practices. By the end of this chapter, the audience will know how to combine queries, use parameters, and read and write basic M queries.

Chapter 4, Building the Data Model, discusses one of the most critical parts of building a successful Power BI solution—designing an effective data model. In this chapter, readers will learn that while designing a data model, they are really setting themselves up for success when it comes to building reports. Specifically, this chapter will teach the audience how to establish relationships between tables, how to deal with complex relationship designs, and how to implement usability enhancements for the report consumers

Chapter 5, Leveraging DAX, teaches that the Data Analysis Expression (DAX) language within Power BI is critical to building data models that are valuable to data consumers. While DAX may be intimidating at first, readers will quickly learn that its roots come from the Excel formula engine. This can be helpful at first, but as you find the need to develop more and more complex calculations, readers will learn that having a background in Excel formulas will only take them so far. This chapter will start with an understanding of basic DAX concepts but quickly accelerate into more complex ideas, such as like Time Intelligence and Filter Context.

Chapter 6, Visualizing Data, describes how to take a finely tuned data model and build reports that properly deliver a message that clearly and concisely tells a story about the data.

Chapter 7, Digital Storytelling with Power BI, covers the capability Power BI has to be much more than just a simple drag-and-drop reporting tool. Using the storytelling features of drillthrough, bookmarks, and the selection pane, you have the ability to design reports that not only display data but also tell engaging stories that make your users crave for more.

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Chapter 8, Using a Cloud Deployment with the Power BI Service, examines deploying your solution to the Power BI Service to share what you have developed with your organization. Once deployed, you can build dashboards, share them with others, and schedule data refreshes. This chapter will cover the essential skills a BI professional would need to know to top off a Power BI solution they have developed.

Chapter 9, Data Cleansing in the Cloud with Dataflows, focuses on building reusable data transform logic. Using Power BI dataflows supports large data volumes to perform scalable ETL logic and create robust data source solutions.

Chapter 10, On-Premises Solutions with Power BI Report Server, explores how many organizations have decided that they are not yet ready to move to the cloud. Using the Power BI Report Server cloud, wary organizations get the benefit of Power BI reports without compromising their feelings about the cloud. This chapter will cover deploying to the Power BI Report Server cloud, sharing reports with others, and updating data.

To get the most out of this book

After downloading and installing the Power BI Desktop, you will be able to follow the majority of the examples in this book. By subscribing to the Power BI Pro license, you can follow all examples in this book. There are also supplementary files you can download to follow the book examples.

Download the example code files

The code bundle for the book is hosted on GitHub at https://github.com/PacktPublishing/Microsoft-Power-BI-Quick-Start-Guide-Third-Edition. We also have other code bundles from our rich catalog of books and videos available at https://github.com/PacktPublishing/. Check them out!

Conventions used

There are a number of text conventions used throughout this book.

CodeInText: Indicates code words in the text, database table names, folder names, filenames, file extensions, pathnames, dummy URLs, user input, and Twitter handles. For example: "The SWITCH function is preferable to the IF function when performing multiple logical tests in a single DAX formula."

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A block of code is set as follows:

```
Month Year = RIGHT("0" & 'Date (Order)'[Month Number of Year], 2) & "-"
```

Bold: Indicates a new term, an important word, or words that you see on the screen. For instance, words in menus or dialog boxes appear in the text like this. For example: "With the **Customer** table selected, click on **New Column** from the **Modeling** ribbon."



Warnings or important notes appear like this.



Tips and tricks appear like this.

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Share your thoughts

Once you've read *Microsoft Power BI Quick Start Guide, Third Edition*, we'd love to hear your thoughts! Please click here to go straight to the Amazon review page for this book and share your feedback.

Your review is important to us and the tech community and will help us make sure we're delivering excellent quality content.

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1

Gaining Data Literacy with Power BI

The amount of data produced and collected in the world daily is growing dramatically. As of a 2017 study (https://www.forbes.com/sites/bernardmarr/2018/05/21/how-much-data-do-we-create-every-day-the-mind-blowing-stats-everyone-should-read/), the best estimates are that 2.5 quintillion bytes of data are generated each day, but that number is only expected to have grown since that study is a number of years old now and, more importantly, with the popularity of Internet of Things (IoT) devices. With such staggering numbers, it produces major problems for organizations trying to ensure their workforce has a high level of data literacy.

Not unlike learning a foreign language, data literacy is the concept of reading, understanding, and communicating with data. In its simplest form, someone with high data literacy skills would know how to take raw data provided to them and convert it into something they can use to drive business decisions. This is a skill that takes time to learn but once an individual masters it, they can become incredibly valuable to an organization. Without high levels of data literacy, organizations can seemingly make decisions on gut feelings without supporting data influencing business plans.

The challenge facing organizations with low data literacy

With the amount of data collected, one would assume that every organization treats the data they collect as an incredibly prized resource. However, that's far from true. Many organizations are struggling to understand the meaning behind key business metrics and how those metrics should serve as indicators for driving timely business decisions.

Many organizations lack the skills required to properly show the value behind their data. Other companies take the approach of having only a select few that specialize in understanding and utilizing their data. While this strategy is better than complete data ignorance, it's still as if every organization has amassed a collection of the world's most important books for gaining knowledge but only a small percentage of employees actually know how to read.

More forward-thinking companies realize that data in the hands of just a few experts creates a bottleneck, and the optimal strategy is to democratize data to the masses. As organizations grow, it's easy to become overwhelmed with these problems, but if companies don't put an emphasis on treating data as an asset, they will quickly fall behind competitors who put a priority on data literacy.

Overcoming low data literacy with a data strategy

So how should organizations facing the challenge of staff with low data literacy respond? The first thing leadership must focus on is developing a data strategy. Data itself has no intrinsic value without a strategy for using it properly. The goal of a data strategy is to provide an organization-wide plan on how data should be collected, stored, protected, and analyzed. Without such a plan, an organization is susceptible to issues like data loss, violating international personal data collection laws, and even data breaches, which you hear about often in the news.

It is important to realize that every organization is different, and each has its own unique set of challenges to working with data. So, you shouldn't stress out about trying to find the definitive data strategy guide because it doesn't exist! There is no one-size-fits-all data strategy approach for all organizations. For example, a data strategy for a university would look very different from a data strategy for a Fortune 500 company. The former is focused on the success of their students while the latter is likely focused on overall profitability. During the planning of a data strategy, an evaluation of each segment of data must be completed to determine how the data will be processed, stored, and shared. This process will often uncover that not all organizational data should be treated the same. For example, timecard entry data from two years ago is far less important than financial statements from the same timeframe. The idea is that a data strategy should be more granular and not make large declarations about all data. Some data is more valuable than others and the time and resources spent should not be the same for all data. An organization's data strategy should be centered around its unique needs, but the point of this chapter is not to give you a step-by-step guide on developing a data strategy. More than anything, this is to stress the importance of simply having one!

Chapter 1 3

The second thing organization leadership should focus on to drive higher data literacy is building a data culture. An organization with a healthy data culture is inclusive, meaning it puts data in the hands of everyone, leaving no one left out. This can be challenging when there is such a skill gap between the typical business user and a professional data analyst or data scientist. So, what do you do to overcome that skill gap?

Anyone can improve their data literacy skills, but the question is: what is your organization doing to foster an environment that encourages engaging with and thinking about data? Many organizations are embracing a positive data culture by promoting data enablement programs, which include ways for individuals to improve their skills with both training and mentoring. An enablement program is far more than sending a group of eager data enthusiasts to a class and hoping they learn enough to be productive. A thoughtful data enablement program is an ongoing exercise over the course of weeks and sometimes months to groom your team into becoming citizen developers.

Gartner defines a citizen developer as:



"An employee who creates applications capabilities for consumption by themselves or others, using tools that are not actively forbidden by IT or business units. A citizen developer is a persona, not a title or targeted role. They report to a business unit or function other than IT."

Growing a data culture full of citizen developers doesn't happen all at once. Many organizations often start by building a group of data champions. This group would consist of individuals from multiple departments that are eager to learn and ready to make a commitment to improving their data literacy skills. The primary goal is to grow experts in each department so that way, as new citizen developers emerge, they have a known resource within their department who can help them learn. As you might expect, it's always easier to bounce ideas off someone who knows the kind of data you work with rather than someone who is unfamiliar with your data

Education in data literacy can vary from broad topics that apply to any data analytics tool or more specific tutorials geared toward a particular technology you want your citizen developers leveraging. An example of tool-agnostic learning would be how to spot trends in your data, how to determine outliers in data, or even how to choose the best visualization for the data you are working with. Any of these topics can apply to every data analytics tool on the market. While there are many great data analytics tools on the market, this book spotlights Power BI.

You might have gravitated toward this book for a number of reasons. Maybe you are completely new to Power BI, and you needed a way to kickstart your learning. Perhaps you have been learning about Power BI for some time now but you're completely self-taught, so you are hoping to fill in the gaps of things you just haven't seen yet. This would be the phase of learning where many would say, "I don't know what I don't know." Whatever the case may be for you, the authors of this book hope to give you the essentials necessary for achieving high data literacy within Power BI.

Why choose Power BI

By grabbing this book, there's a bit of an assumption that you have already made the decision that Power BI is the tool you or your organization has chosen. If for some reason you are still on the fence, or perhaps Power BI is one of many business intelligence tools your organization uses, then it's helpful to have an understanding of why so many have already made Power BI their data analytics tool of choice.

Let's start with collaboration. One of Power BI's central goals is to get data in the hands of decision-makers. So even though Power BI does come with a central cloud-based portal that users can visit, it may not make sense to give users a new web page to bookmark in their browser. Collaboration really means bringing Power BI to where your users are rather than forcing them to go somewhere new. The way Power BI does this is with integration into many of the tools you know and love from Microsoft like SharePoint, Excel, PowerPoint, Dynamics, Teams, and even your mobile phone. Within each of these tools, Power BI allows collaboration and discussion to occur around the data visualized on reports. This idea of bringing data to where your users already are is one of the significant ways Power BI helps grow a data culture.

Another reason many are drawn to Power BI is because of its ease of use. As you work your way through this book, you will find that Power BI has a very intuitive interface. It allows you to quickly connect to data, build data cleansing transformations, create relationships between data sources, and visualize your data in minutes. More complex problems can take longer of course, but Power BI tends to follow this 80/20 rule: 80 percent of the problems you encounter in Power BI can be solved with a 20 percent level of Power BI knowledge. The deeper knowledge is important of course, but the times you will actually need it are far rarer.

One of the major considerations when picking a business intelligence tool is price. Fortunately, when comparing many of the other top tools on the market, Power BI wins on cost hands down. The competitor with the closest feature parity is seven times more expensive than Power BI for basic report development.

Chapter 1 5

It is important to note that licensing costs can vary depending on your specific needs so this chapter won't go into more detail on it here. However, we would recommend reviewing licensing details here: https://powerbi.microsoft.com/en-us/pricing/.

If these reasons aren't enough, look at the unbiased annual survey performed by Gartner for analytics and BI platforms. Gartner Inc. is a well-recognized technology research firm that conducts research on technologies, which it shares with the public. Power BI continually rates as the highest tool on the market in the categories of "Completeness of Vision" and "Ability to Execute."

Migrating your Excel skills to Power BI

Microsoft Excel is the number one most popular computer program in the world. While Excel is an amazing tool, the millions of users using it to analyze their data are thirsty for more. Fortunately, Power BI was designed with the Excel fanatic in mind. Many of the skills collected over time while designing Excel solutions still apply in Power BI. Concepts like modeling data, writing Excel formulas, and building PivotTables, all have comparable features in Power BI.

Excel was the first self-service business intelligence tool provided by Microsoft. Starting in Excel 2010, features known as Power Pivot and later Power Query were added to enable more advanced data analytics problem solving that traditional Excel could not handle. These two features would later become the core building blocks for what Power BI is today. So much so that even today, any Excel solution developed using Power Pivot and Power Query can be migrated into Power BI via a simple migration wizard.

Having an understanding of these additional Excel features can give someone an incredible head start when learning Power BI. If you are reading this book and feel confident in your Excel skills, pay close attention throughout this book to each tutorial and consider how you would have solved the various use cases in Excel. You will likely find that Power BI is an incredible time saver over how you would have previously solved these problems in Excel.

Summary

While low levels of data literacy continue to be a massive challenge for organizations, there remains hope for improvement! Technologies like Power BI are one, but not the only, ingredient for a successful data literacy recipe. A well-thought-out data strategy cannot be overlooked. Without a proper plan for your organization's data, you are treating one of your biggest assets too nonchalantly. Commitment to a data strategy doesn't happen without buy-in on a culture change within your organization. A strong data culture leads to enablement that scales throughout your organization.

In the next chapter, you will get your first look at the capabilities of Power BI as you learn about the data connectivity options that are available.

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https://packt.link/ips2H

2

Connecting to Data

Power BI may very well be one of the most aptly named tools ever developed by Microsoft, giving analysts and developers a powerful business intelligence and analytics playground while still packaging it in a surprisingly lightweight application. Using Microsoft Power BI, the processes of data discovery, modeling, visualization, and sharing are made elegantly simple using a single product. These processes are so commonplace when developing Power BI solutions that this book has adopted sections that follow this pattern. However, from your perspective, the really exciting thing may be that development problems that would have previously taken you weeks to solve in a corporate BI solution can now be accomplished in only hours.

Using the Power BI Desktop application enables you to define your data discovery and data preparation steps, organize your data model, and design engaging data visualizations based on your reports. In this chapter, the development environment will be introduced, and the data discovery process will be explored in depth. The topics detailed in this chapter include the following:

- Getting started
- Importing data
- DirectQuery
- Composite models
- Live connection
- Choosing a data connection method

Let's first start by learning about Power BI at a high level, and understanding what you need on your machine to get started.

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Getting started

Power BI is a **Software as a Service (SaaS)** offering in the Azure cloud and, as such, the Microsoft product team follows a strategy of *cloud first* as they develop and add new features to the product. Power BI is also one of five members of Microsoft's Power Platform:

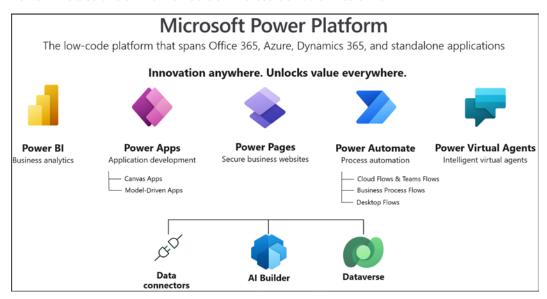


Figure 2.1: Microsoft's Power Platform suite of tools

Each of the tools within the Power Platform solves distinctly different problems, but what they have in common is who their core user audience is intended to be. The Power Platform and all the tools included within it are designed and built so business users can solve and design solutions on their own rather than relying solely on their IT department. All five tools within the Power Platform leverage Microsoft's cloud architecture and allow for seamless integration between the different tools. Leveraging the features of each Power Platform tool (Power BI, Power Apps, Power Pages, Power Automate, and Power Virtual Agents) can give your business incredible advantages over the competition.

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However, since this book's focus is on Power BI, if you're interested in learning more about the other members of the Power Platform, we would recommend reviewing other titles by Packt to explore each.

While Power BI is primarily a cloud application, this does not mean that Power BI is only available in the cloud. Microsoft presents two options for sharing your results with others. The first, most often utilized method is the cloud-hosted Power BI service, which is available to users for a low monthly subscription fee. The second option is the on-premises Power BI Report Server, which can be obtained through either your SQL Server Enterprise licensing with Software Assurance or a subscription level known as Power BI Premium. Both solutions require a development tool called Power BI Desktop, which is available for free, and is generally where you will start to design your solutions.

Power BI Desktop can be found via a direct download link at Power BI (https://powerbi.microsoft.com/en-us/desktop/), or by installing it as an app from the Microsoft Store. There are several benefits of using the Microsoft Store Power BI Desktop app, including automatic updates, no requirement for admin privileges, and making it easier for a planned IT rollout of Power BI.



If you are using the on-premises Power BI Report Server for your deployment strategy, then you must download a different Power BI Desktop, which is available by clicking the advanced download options link at https://powerbi.microsoft.com/en-us/report-server/. A separate installation is required because updates are released less frequently to the non-cloud version of Power BI (Power BI Report Server). This book will be written primarily under the assumption that you are using the cloud-hosted Power BI service as your deployment strategy.

Once you've downloaded, installed, and launched Power BI Desktop, you will likely be welcomed by the start-up screen, which is designed to help new users find their way.